Pet health and safety policy

1. All pets must be secured in an approved cage or crate before being placed in the carriage vehicle – unless the carrier and pet owner agree the pet(s) can be appropoiratl3y harnessed or restrained in the vehicle some other way.
2. If the pet owner doesn’t have a suitable cage or crate or harnessing/restraining device the pet owner must rent one from the carrier. The cost of this rental is $10.
3. The carrier agrees not to carry more than one pet at a time, without the agreement of all pet owners.
4. The carrier agrees to clean and sanitise all cages, crates, harnesses, restraints, and the vehicle between trips.
5. The carrier agrees to ensure all pets remain in the cage, crate or harnessed/restrained throughout the trip.
6. The carrier agrees to ensure, as far as is reasonably practicable, not to expose any pet to direct sunlight.
7. The carrier otherwise agrees to carry out all reasonable instructions and requests made by the pet owner.
8. The owners agrees that, at the carrier’s discretion, if the pet shows any adverse health indications, the carrier will take the pet to a place for suitable medical attention and treatment. The pet owner agrees to pay all reasonable costs, including those imposed by the provider of health care services.
9. The carrier will not hand a pet over to anyone other than an authorised drop off person or drop off business.
10. Pets will never be left unattended at any time.